



**What would you do if one of your co-workers was not doing his or her job? How would you feel? Would it make you work harder or less hard?**

Encourage discussion.

**How would you feel about your manager if he or she allowed it to continue?**

Encourage group discussion.

**There are teams in every workplace. You may not recognize your job as part of teamwork, but it is just that. You may be working alone and doing one job, but you are part of a team—a team of people on the same side working toward the company goals and profits.**

## Teamwork

**Everything in the work world involves teamwork. Even if you work for yourself, you are providing a service for someone, and in order to provide that service, you must work with other people. It will take teamwork to accomplish the goal.**

**It is impossible to make a living without teamwork. Can you think of a job that does not require teamwork?**

Have the class turn to worksheet #29 and complete it. Encourage discussion about what kind of teamwork is involved in each job.

### CASE STUDY

Mary is the chef at a nice restaurant. A customer ordered a chicken sandwich with fries. The server returned to the kitchen with the plate, laughing. A member of the kitchen crew said, "What is so funny?" Mary had forgotten to put the bottom of the bun on the chicken sandwich! Everybody laughed.

1. If you were Mary, would you consider this a funny or irritating reaction by your teammates?
2. What are Mary's choices?
3. How can she manage the situation?
4. Is Mary a team player?

Remind the trainees that a good attitude helps in working on a team. Ask them these questions:

**Can you laugh with your teammates?**

**Can you laugh at yourself?**