

**Related SOC Job**—35-2021 Food Preparation Workers. **Related OOH Job**—Chefs, Cooks, and Food Preparation Workers. **Related DOT Jobs**—311.674-014 Raw Shellfish Preparer; 313.684-010 Baker Helper; 313.687-010 Cook Helper, Pastry; 316.661-010 Carver; 316.684-010 Butcher, Chicken and Fish; 316.684-014 Deli Cutter-Slicer; 317.384-010 Salad Maker; 317.664-010 Sandwich Maker; 317.684-010 Coffee Maker; 317.684-014 Pantry Goods Maker; 317.687-010 Cook Helper; 319.484-010 Food Assembler, Kitchen; 319.677-010 Caterer Helper.

## 35-3000 Food and Beverage Serving Workers

### 35-3011.00 Bartenders

- **Education/Training Required:** Short-term on-the-job training
- **Employed:** 480,010
- **Annual Earnings:** \$15,850
- **Growth:** 14.8%
- **Annual Job Openings:** 82,000

*Mix and serve drinks to patrons, directly or through waitstaff.*

Collect money for drinks served. Check identification of customers to verify age requirements for purchase of alcohol. Balance cash receipts. Attempt to limit problems and liability related to customers' excessive drinking by taking steps such as persuading customers to stop drinking or ordering taxis or other transportation for intoxicated patrons. Clean glasses, utensils, and bar equipment. Take beverage orders from serving staff or directly from patrons. Serve wine and bottled or draft beer. Clean bars, work areas, and tables. Mix ingredients, such as liquor, soda, water, sugar, and bitters, to prepare cocktails and other drinks. Serve snacks or food items to customers seated at the bar. Order or requisition liquors and supplies. Ask customers who become loud and obnoxious to leave or physically remove them. Slice and pit fruit for garnishing drinks. Arrange bottles and glasses to make attractive displays. Plan, organize, and control the operations of a cocktail lounge or bar. Supervise the work of bar staff and other bartenders. Plan bar menus. Prepare appetizers such as pickles, cheese, and cold meats. Create drink recipes.

**GOE Information—Interest Area:** 09. Hospitality, Tourism, and Recreation. **Work Group:** 09.05. Food and Beverage Service. **Personality Type**—Enterprising. Enterprising occupations frequently involve starting up and carrying out projects. These occupations can involve leading people and making many decisions. They sometimes require risk taking and often deal with business. **Work Values**—Social Service; Supervision, Technical; Co-workers. **Skills**—None met the criteria. **Abilities**—*Cognitive:* Memorization; Problem Sensitivity; Time Sharing; Originality. *Psychomotor:* Manual Dexterity; Arm-Hand Steadiness; Multilimb Coordination. *Physical:* Static Strength; Gross Body Coordination; Extent Flexibility; Trunk Strength. *Sensory:* Speech Recognition. **General Work Activities**—*Information Input:* Identifying Objects, Actions, and Events; Getting Information; Monitoring Processes, Materials, or Surroundings. *Mental Process:* Judging the Qualities of Things, Services, or Other People's Work; Making Decisions and Solving Problems; Updating and Using Relevant Knowledge. *Work Output:* Handling and Moving Objects; Performing General Physical Activities. *Interacting with Others:* Performing for or Working with the Public; Establishing and Maintaining Interpersonal Relationships; Communicating with Persons Outside Organization. **Physical Work Conditions**—Indoors; Standing; Walking and Running; Using Hands on Objects, Tools, or

Controls; Repetitive Motions. **Other Job Characteristics**—Need to Be Exact or Accurate.

**Experience**—Job Zone 2. Some previous work-related skill, knowledge, or experience may be helpful in these occupations, but usually is not needed. **Job Preparation**—SVP 4.0 to less than 6.0—six months to less than two years. **Knowledges**—Food Production; Psychology; Customer and Personal Service; Sales and Marketing; Production and Processing. **Instructional Program**—Bartending/Bartender.

**Related SOC Job**—35-3011 Bartenders. **Related OOH Job**—Food and Beverage Serving and Related Workers. **Related DOT Jobs**—312.474-010 Bartender; 312.477-010 Bar Attendant; 312.677-010 Taproom Attendant.

### 35-3021.00 Combined Food Preparation and Serving Workers, Including Fast Food

- **Education/Training Required:** Short-term on-the-job training
- **Employed:** 2,298,010
- **Annual Earnings:** \$14,790
- **Growth:** 17.1%
- **Annual Job Openings:** 751,000

*Perform duties that combine food preparation and food service.*

Accept payment from customers and make change as necessary. Request and record customer orders and compute bills, using cash registers, multicounting machines, or pencil and paper. Clean and organize eating and service areas. Serve customers in eating places that specialize in fast service and inexpensive carry-out food. Prepare and serve cold drinks or frozen milk drinks or desserts, using drink-dispensing, milkshake, or frozen custard machines. Select food items from serving or storage areas and place them in dishes, on serving trays, or in takeout bags. Prepare simple foods and beverages such as sandwiches, salads, and coffee. Notify kitchen personnel of shortages or special orders. Cook or reheat food items such as french fries. Wash dishes, glassware, and silverware after meals. Collect and return dirty dishes to the kitchen for washing. Relay food orders to cooks. Distribute food to servers. Serve food and beverages to guests at banquets or other social functions. Provide caterers with assistance in food preparation or service. Pack food, dishes, utensils, tablecloths, and accessories for transportation from catering or food preparation establishments to locations designated by customers. Arrange tables and decorations according to instructions.

**GOE Information—Interest Area:** 09. Hospitality, Tourism, and Recreation. **Work Group:** 09.05. Food and Beverage Service. **Personality Type**—Realistic. Realistic occupations frequently involve work activities that include practical, hands-on problems and solutions. They often deal with plants; animals; and real-world materials like wood, tools, and machinery. Many of the occupations require working outside and do not involve a lot of paperwork or working closely with others. **Work Values**—Moral Values; Co-workers. **Skills**—None met the criteria. **Abilities**—*Cognitive:* None met the criteria. *Psychomotor:* Multilimb Coordination. *Physical:* Extent Flexibility; Trunk Strength. *Sensory:* None met the criteria. **General Work Activities**—*Information Input:* Identifying Objects, Actions, and Events; Getting Information; Monitoring Processes, Materials, or Surroundings. *Mental Process:* Organizing, Planning, and Prioritizing; Thinking Creatively. *Work Output:* Handling and Moving Objects; Performing General Physical Activities. *Interacting with Others:* Performing for or Working with the Public; Establishing and Maintaining Interpersonal Relationships; Coordinating the Work and Activities of Others. **Physical Work Conditions**—Indoors; Minor